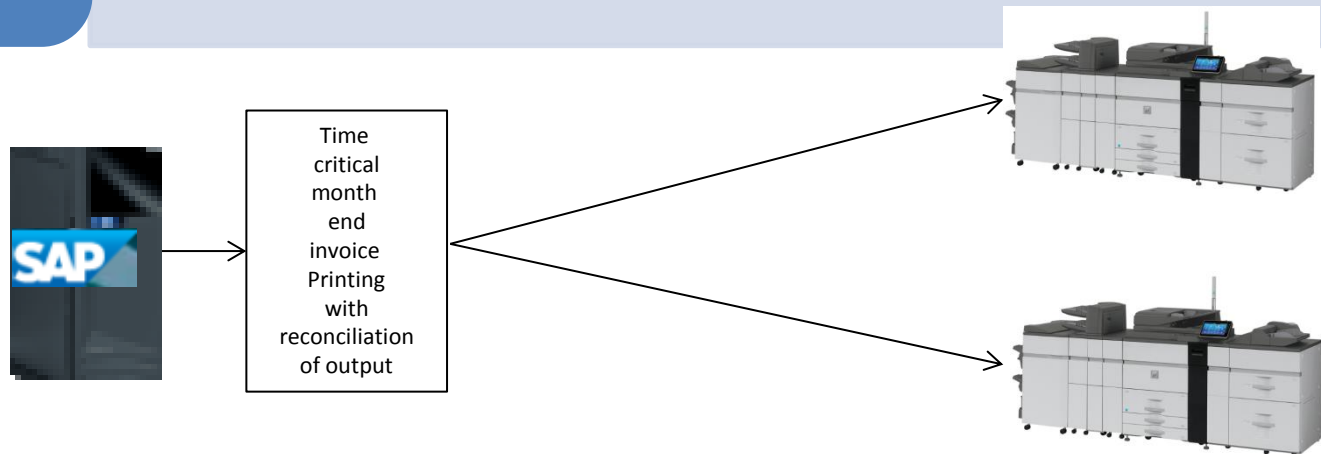# Case study success story

International oil company - special print workflow for SAP system invoicing

The requirement

- An international oil company required software to manage output from a SAP mainframe host system to 2 high speed production printers. A particular requirement for the time critical month end invoice print run, comprising up to 2,000 invoices of between 2 – 250 pages each, was to ensure total invoices printed matched what was sent by the SAP system.
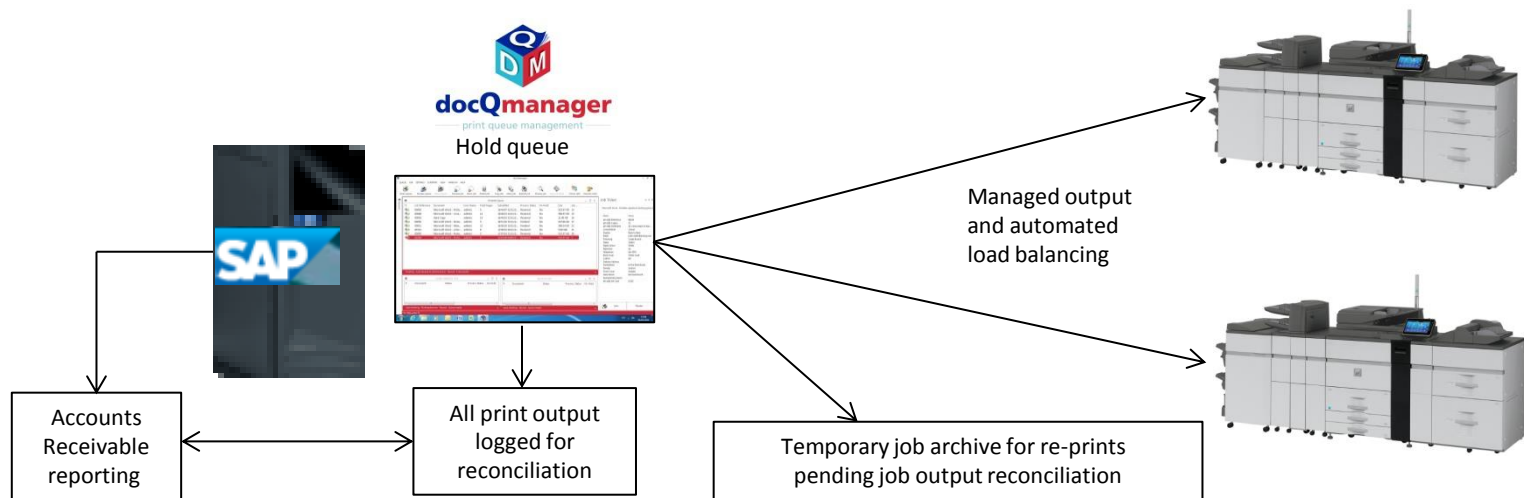

Time critical month end invoice Printing with reconciliation of output

Case study success story

International oil company - special print workflow for SAP system invoicing

The solution

- docQmanager was installed to receive SAP jobs into a hold queue. From there operators can sort and select jobs for printing, either to a particular printer or to a load balance queue to apply "round robin" printing between the two devices. docQmanager logs all print activity in detail to provide an audit trail for reconciliation with information provided by the accounts receivable department to ensure completeness of processing.

Hold queue

Managed output and automated load balancing

| Accounts Receivable reporting | All print output logged for reconciliation | Temporary job archive for re-prints pending job output reconciliation |

Benefits

- Flexibility and resilience in print output management with certainty of completeness of processing.

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